

Motivation for Noncompliance Questions

Based on the information included in the **System Factors Table**, which includes information from chart reviews and interviews:

Part I - *Was there an acceptable opportunity for benefit?*

Are there good reasons to believe the action(s) taken by the individual, or their inaction(s), had a reasonable chance of benefiting the patient(s)?

- Yes:** Motivation was for benefit rather than harm and the chance of patient benefit was reasonable.

Continue to Part II

- No:** Motivation was either to harm the patient or to accept an inappropriate high chance of harming a patient. In either case, the action(s) or inaction(s) was/were unacceptable. **In this uncommon scenario, the assessor should be considering discipline. Involvement of human resources and/or the appropriate regulatory college is recommended. The JIA stops.**

Part II - *Identify the primary intended beneficiary*

Who or what was more likely to obtain the **majority** of the benefit from the individual's action(s) or inaction?

(Choose one response)

- Patient**
- The individual** (e.g. financial, saving time, reputation)
- Another part of the system**¹ (e.g. helping another patient, helping a colleague, saving resources)

The response will be used with Decision 3 – Tolerable?

¹ Other parts of the system means not the patient and not the individual who is being assessed. So this would be: other patients, personnel (other than the individual), environment/equipment, or the organization (for example, saving the organization money).