

# Living a Just Culture

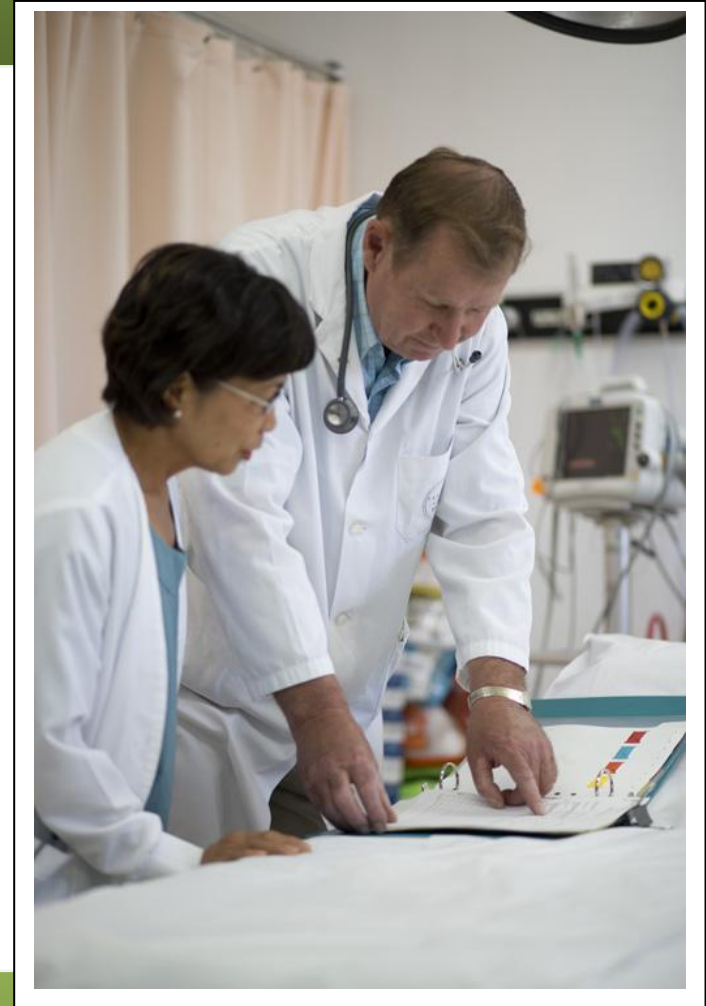
Alberta Health Services is committed to a just culture, an environment where everyone feels safe, encouraged, and enabled to discuss quality and safety concerns.

When providing care, there is always the potential for something to go wrong. When that happens, staff will be supported and treated with care, compassion, respect and dignity.

Through a just culture we will:

- be **respectful** in how we **engage** with those involved
- be **transparent** in the evaluation processes used
- hold our system, ourselves and others **accountable**
- **learn** from mistakes and close calls to improve **safety** and **performance**

Learn more at <http://insite.albertahealthservices.ca/4742.asp>



Everything we do is for our patients, and we will continue to improve patient safety across AHS by doing our best to manage the everyday risks our patients face.