

Just Culture Guiding Principles



Alberta Health Services is committed to a **just culture**, an environment where everyone feels safe, encouraged, and enabled to discuss quality and safety concerns.

When there is a need to review a situation where something went wrong, whether in a clinical or non-clinical area:

Individuals will feel enabled, empowered and supported to openly discuss and report what occurred.

This is one of seven guiding principles in place to help us live a just culture. **Learn more about just culture and its guiding principles at <http://insite.albertahealthservices.ca/4742.asp>**

Despite our best efforts, there is always the potential for something to go wrong. When that happens, staff will be supported and treated with care, compassion, respect and dignity.