

Just Culture Guiding Principles



Alberta Health Services is committed to a **just culture**, an environment where everyone feels safe, encouraged, and enabled to discuss quality and safety concerns.

When there is a need to review a situation where something went wrong, whether in a clinical or non-clinical area:

AHS Leaders are accountable for ensuring system and/or organizational changes/ improvements are made based on what we learn and the leading evidence. Throughout that process, they will engage with those who work within/are impacted by the system and/or organization (including patients, families, staff and medical staff).

This is one of seven guiding principles in place to help us live a just culture. **Learn more about just culture and its guiding principles at <http://insite.albertahealthservices.ca/4742.asp>**

Alberta Health Services will provide the necessary resources, supports and tools to help all clinical and non-clinical staff live a just culture.