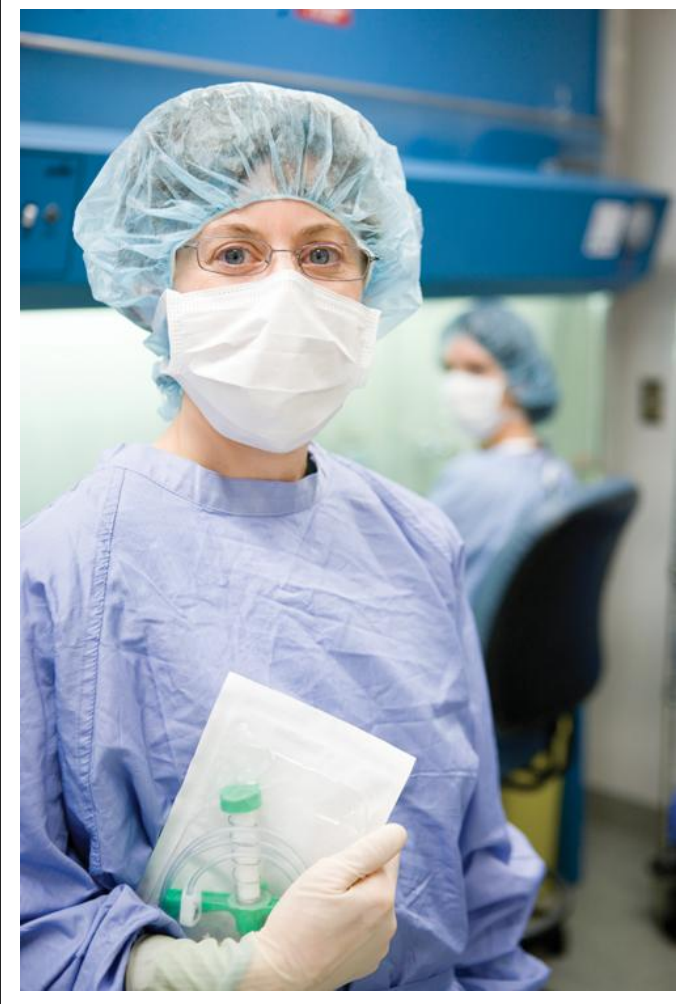


Just Culture Guiding Principles



Alberta Health Services is committed to a **just culture**, an environment where everyone feels safe, encouraged, and enabled to discuss quality and safety concerns.

When there is a need to review a situation where something went wrong, whether in a clinical or non-clinical area:

Individuals will not be held accountable for system and/or organizational errors over which they have no control and will be treated with care, compassion, support, respect and dignity.

This is one of seven guiding principles in place to help us live a just culture. **Learn more about just culture and its guiding principles at <http://insite.albertahealthservices.ca/4742.asp>**

A just culture is not a blame free culture, but a culture where people are held appropriately accountable for their actions.