

Just Culture Guiding Principles



When providing care, there is always the potential for something to go wrong. When that happens, staff will be supported and treated with care, compassion, respect and dignity.

When there is a need to review a situation, whether in a clinical or non-clinical area:

Actions will be evaluated in consideration of the circumstances and context of what occurred, rather than results and outcomes.

This is one of seven guiding principles in place to help us live a just culture. **Learn more about just culture and its guiding principles at <http://insite.albertahealthservices.ca/4742.asp>**

There will be a consistent and fair approach when evaluating mistakes and close calls, taking circumstances and the context of what occurred into account.