

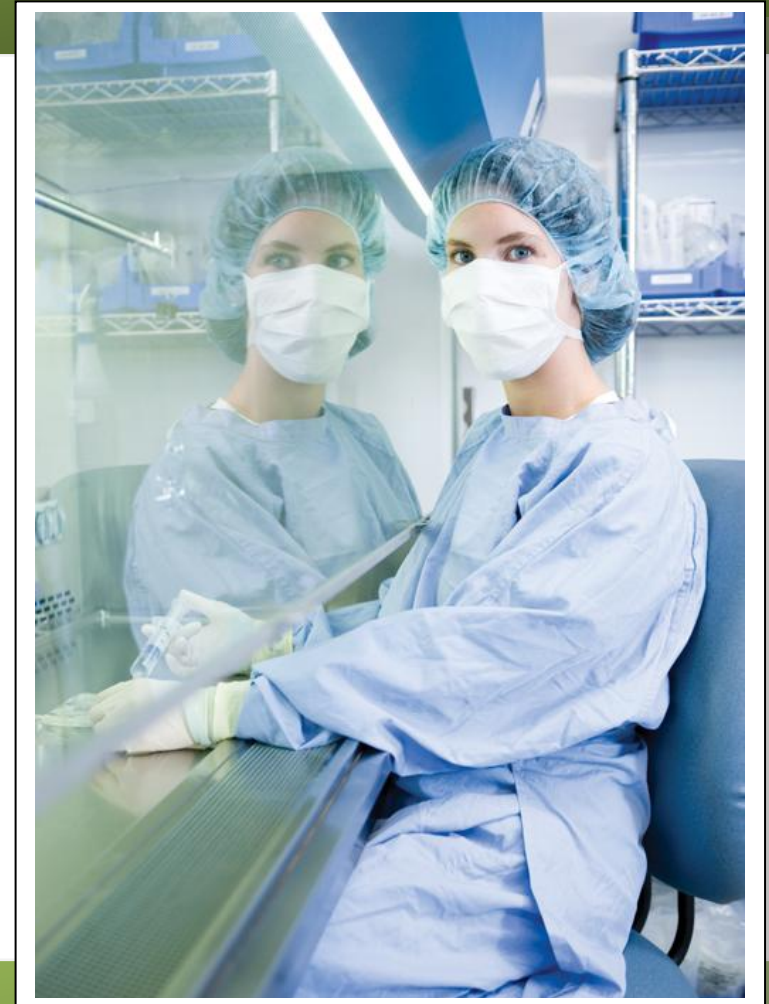
Just Culture Guiding Principles

When providing care, there is always the potential for something to go wrong. When that happens, staff will be supported and treated with care, compassion, respect and dignity.

When there is a need to review a situation, whether in a clinical or non-clinical area:

Alberta Health Services will ensure a fair and consistent approach to evaluating what occurred in context, and responding to the individuals involved.

This is one of seven guiding principles in place to help us live a just culture. **Learn more about just culture and its guiding principles at <http://insite.albertahealthservices.ca/4742.asp>**



When everyone knows what to expect, we can work together to look at the context of the situation, identify the contributing factors, make system and/or organizational changes, and share our learnings.